

Best e-signing Software

What's the consensus on e-signing software these days? Many courts during the pandemic are requiring my clients to sign documents in lieu of appearing but many people don't have working scanners and/or printers at home. I am hoping to generate documents on my computer or insert fields that the clients can sign and email back to me.

I started with DocuSign - and then I discovered that Clio had already integrated Hello Sign. I subsequently cancelled the DocuSign plan. It was a little pricey and I can get more use out of the Clio integration.

Geoff Wiggs, California

I've been a heavy DocuSign user for years. Not one glitch or error, ever.

Plus, clients never call me asking me how to do it, which is very important to me.

Eugene Lee, California

I tried DocuSign. It worked fine.

But when I realized that Acrobat Pro DC (which I already had and use extensively) has a robust e-sign feature, I got rid of DocuSign and simply use Acrobat. I have never had any problems with it, and it does not cost me any extra.

Brian H. Cole, California

I have used DocuSign for 2 years and my clients are pleased and surprised by how easy it is.

Christine J. Kuntz, Pennsylvania

Hmm, I'll have to take a look at Acrobat DC. I'm paying several thousand dollars a year for DocuSign right now. I definitely wouldn't mind saving on that expense. For me to switch, Acrobat eSign needs to have:

- robust API (to connect to my case management system)
- automatic reminder emails to signers
- presaved templates (which can be selected through the API)
- high ease of use by signers

Any clues if it does

I also wonder if it will be free given the volume of eSignatures I do per month.

Eugene Lee

And right away, it seems Adobe eSign can't handle MS Word files - they need to be converted to PDFs first. As my mail merged forms are all in MS Word, is there any way around this on Adobe eSign?

Eugene Lee

I do not know.

Saying the documents need to be in .pdf format is a feature (rather than a bug) as far as I am concerned. I don't want any changes made (except to specific fields I have set up to be completed by the signer).

Brian H. Cole

A website comparing the major esign services:

<https://www.werockyourweb.com/management/legal/e-signatures/>

Eugene Lee

I don't use a case-management system, so two of your issues are not factors for me. It does seem very easy for signers to use, however. I don't know about reminders.

Brian H. Cole

I actually did some digging and it seems you *can* Adobe sign docs directly in MS Word, which is pretty cool.

Eugene Lee

Can you e-sign documents in adobe acrobat 11 pro? (This is the last standalone acrobat product that can be purchased, rather than used by subscription.) It appears not possible when I go to the adobe acrobat pages --- in order to search for how to send e-signatures. Seems like this only works with acrobat pro DC.

Any easy cheap alternative for those using adobe acrobat 11 pro?

Roberta Fay, California

I have used Zoho Sign for a little over a year now, and really like the product -- and the price. I don't think it's integrated with any LPM software, but it's a breeze to use independently. It also sends reminders to signers at user-defined intervals.

<https://www.zoho.com/sign/>

Andrew C. McDannold, Florida

Thanks for the recommendation re Zoho Sign . I need "cheaper" rather than the fancier alternatives nowadays. I want to stay with acrobat 11 pro for the foreseeable future because it works --- and I don't want a subscription-based plan.

Stay safe everyone.

Roberta Fay

I've been happy with Hello Sign.

Jeena R. Belil, New York