

## SoloSez Popular Threads, January 2013

### Wireless Headsets for Office Phones

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Anyone have a wireless headset that they use in the office that they particularly recommend?

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Plantronics. Shop around. Buy something near the top end, e.g., CS500.

Could not work without a headset, been using one for more than twenty years. Had to do a conference call this morning with a hand set and it was really hard to look at the calendar, take notes, and hold the phone in place.

David Masters, Colorado

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I use a Jabra wireless headset and have for about 5 years – absolutely love it.

Walter D. James III, Texas

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I use one of the wireless headsets in the Plantronics Savi 700 series: [http://www.amazon.com/gp/product/B005DIH1IS/ref=oh\\_details\\_o03\\_s00\\_i00](http://www.amazon.com/gp/product/B005DIH1IS/ref=oh_details_o03_s00_i00). When I am in (or near) my office I can use the same headset for my office phone or my cell phone. Plus, if you use a softphone on your computer it will also connect to that. One think it has going for it is that the battery is replaceable. My last wireless headset became useless after 18 months or so when the battery wore down, which seems to happen to all such creatures. The battery could not be replaced in that unit.

I also bought it with the lifter, although that is a pure luxury, and a nonessential. [http://www.amazon.com/Plantronics-60961-32-HL10-Handset-Lifter/dp/B0006B088W/ref=pd\\_bxgy\\_cps\\_img\\_y](http://www.amazon.com/Plantronics-60961-32-HL10-Handset-Lifter/dp/B0006B088W/ref=pd_bxgy_cps_img_y).

Stephanie J. Hill

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I second David's recommendation re: Plantronics

My current favorite is the Savi 740: <http://tinyurl.com/amcz24f> (Amazon link)

Handles office phone, computer, and cell phone (Bluetooth) with ease.

Hope this helps.

Dave Rakowski, Pennsylvania

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I've had the Plantronics CS70N for a couple years. I like it, but would rather have a newer model that also has bluetooth.

Wendell Finner, Florida

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I know Plantronics equipment is very good. But, I use a Sennheiser Office Runner. It also has a lifter and a switch. I think it is indispensable. The lifter picks up the handset automatically and since the head set is wireless, my hands are free, as someone else mentioned. The switch allows me to switch from phone input to microphone input. So with the push of a button I can be doing dictation to Dragon Naturally Speaking and switch back immediately to take a call. All very smooth. The only bottle neck in the process is my computer which is about 4 years old and runs WinXP Pro on a 2.66 processor with 4 GB of RAM. A new computer would do all of this a lot more quickly. Finally, call Headsets.com. They are very helpful.

Dennis Riley, Illinois

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I have a Jabra Pro 9450 at the office and at home. It's a great headset that does the job well. I had a prior model that finally went kaput after about 3 years of heavy use.

I'm on the phone at least 2 hours solid every day, sometimes more like 4. I can't function without my headset. Plus, it lets me walk around the office and do fun things like rake my zen garden or juggle.

Andrew

Andrew Flusche, Virginia

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Any of the Plantronics headset users have their headset connected to a Mac computer? The information talks about additional PC software available for download that allows the headset to connect to the landline, your cellphone AND your computer (for things like Skype) -- but it clearly only talks about a PC. Anybody using one successfully with a MAC?

N. Lynn Perls, New Mexico

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