Stamps.com Software vs Stamps.com Online

For many years I have been a happy stamps.com software user. More recently it has had some issues. My IT guy is recommending that we move to stamps.com online. Anyone done this? If so, I would appreciate hearing about your experience.

Happy Monday.

Do you own a Dymo? If so, you can use netstamps and skip the stamps.com monthly fee. Just a thought. :)

Happy Monday!!

Andrea Cannavina, nope notta lawyer, New York

Yes, we have a Dymo. The \$17.99/mo is not an issue. With netstamps, is there an address book feature or would we have to enter an address each time?

Deborah Matthews, Virginia

Pretty sure you could cover the fee... lol The Dymo software stores addresses.

Andrea Cannavina

I think my Outlook contacts are integrated into the Dymo address book, if that helps any.

Jim Pardue, North Carolina

I am interested in it. So, you pay a one-time fee for a machine and the software is free and you just pay for the stams? Which machines?

It seems cheaper than the \$20 a month you pay for the machine from rental companies or other stamp companies. Is this better or just cheaper or both? I was not sure the 17.99 reference below was for this or other things

Mark H. Wagner

You buy the label printer (I suggest the Twin Turbo so you can have address labels on one side and the roll of stamps on the other)... and are offered an account with netstamps. You have to buy the netstamps labels, but you get a discount for printing your own - I think it's .05 per stamp. Feel free to give me a call if you want to discuss.

Andrea Cannavina

I pay \$17.99 a month for the service. Postage is extra, but as noted there is a break in cost. We print on envelopes using our regular printer.

**Deborah Matthews** 

I pay for the service, as well. I was a beta tester for them, so I've been with them a good long while, even back before you got discounted postal rates. One year I sat and fed over 200 Christmas card envelopes through the laser printer; it was awesome.

Depending on your volume and the type of mail, paying for the postage labels may make it a breakeven; I print primarily on #9 or #10 envelopes, and 6 x 9" "catalog" envelopes, though I do use larger envelopes and flats occasionally, and if they're too big to fit in my printer, I can print the postage on stamp labels, or on pretty much any generic peel-and-stick labels. For flats, I generally use the 4-up labels, and pre-print my return address and/or logo on them, along with color admonitions for "Do Not Forward" or "Attorney-Client Mail" where relevant. I don't think I've bought any postage-specific office supplies in over six months.

The software let you do a couple things that you couldn't do on-line when I used it last, including using your own graphic for the postage imprint, and print addresses and barcodes on envelopes for which you're going to use a standard stamp (some people don't like digital postage on things like condolence cards, etc., but my philosophy is that I generally send things with the hope that they'll get there, so in view of the illegibility of my handwriting, I \*always\* print the address, etc. on the envelope, so I might as well print the postage). Those features may be there now.

Overall, the on-line seems to be fine for routine stuff, and seems to handle most of the forms. (I'm especially fond of their one-page Certified Mail with Return Receipt forms for service on corporate defendants and the like.) If your browser works well with your printer driver, you're in good shape. For a while under Windows 8.1, I had some problems with that because my primary printer is an HP LaserJet 2100Tn, which I bought in about 2002, and their web interface didn't like the driver. I'm not sure if it's still the case, but for a while, the web version was requiring you to install some resident program that helped deal with the printer driver or some such; I was never really clear why they wanted that running all the time, unless it was to work with their add-ins for Word and Outlook.

Richard J. Rutledge, Jr., North Carolina

CORRECTION: you no longer get a free account to print postage with netstamps when you buy a Dymo - only those of us who have had them since they were Dymo Stamps are grandfathered in at the free rate. Sorry, something made think to call and check -- apologies for anyone who ran out and bought a Dymo since my last post;)

Andrea Cannavina

The account is free, but you can no longer use generic labels. You must purchase the OEM labels, which have a code on them, for the free account to work.

Scott I. Barer, California