

Conference Call Services

When I first opened my practice and money was tighter, freeconferencecall.com seemed like a very economical option for the rare occasion when I needed to schedule a multi-party conference call. My practice is more established now, and I am now willing and able to pay for a more professional solution. That said, my need for such a service is still infrequent and ideally, I'd be looking for a pay-as-you-go option.

So, I'm looking for suggestions.

Thanks, in advance, for your help.

Just because you're able to pay for more isn't the same as whether you should. Do you need more services than freeconferencecall offers? I've been a fan of theirs for years too, for the same reason. Even the free version has the ability to do both audio and video calls, screen sharing, a mobile app, etc.. I use it in combination (when needed) with other tools like Dropbox and it's been fine. Is there some functionality in particular that you're looking for?

Amy A. Breyer, California

What is the nature of your phone service? My 8x8 VOIP service includes the ability to set up conference bridges. (And I can create an outbound conference call on the fly quite easily.)

Richard J. Rutledge, Jr., North Carolina

Ditto what Rick said. I use Dialpad and teleconferencing is included.

Andrew C. McDannold, Florida

I'm with Amy. I have been using freeconferencecall.com for years, and have migrating to their new platform which has additional options. I don't know what you're looking for that the service is lacking, but for my purposes it's been fine for as long as I've used it.

YMMV.

Scott I. Barer, California

I have used freeconferencecall.com for years, both as a solo and later when I was with a bigger firm. I preferred it to a much more expensive option my firm provided because it was much easier for everyone to use and the reports are great.

Deena Buchanan, New Mexico

They have a paid service for about \$4 per month that includes a dedicated number, so no PIN. I have the service and rarely use it, but it works better than the free one. Or so it seems.

Mike Phillips, North Carolina

I use VoIP.ms[1] as my VoIP provider, which has a fairly feature-rich customer portal, including the ability to set up conference calling on a phone number[2]. It's also very cheap: Each local phone number you add or port costs \$0.85 per month + \$0.009 per minute, and toll-free numbers are \$0.99/month + \$0.019/minute. Their customer service is great, as well.

VoIP.ms, like most modern VoIP providers, allow you to connect any device or system supporting the SIP or IAX2 protocols (e.g., IP phones and PBX software) to their network. Personally, I use PBX software: I have a Raspberry Pi running FreeSWITCH[3], which I manage via FusionPBX[4]. The benefit of this approach is that I no longer need to rely on the VoIP.ms customer portal to manage my phone system. In other words, it gives me more freedom to implement features not currently offered by VoIP.ms. The disadvantage to this approach is that it's rather complicated and requires a comprehensive understanding of Linux system administration and IP telephony (VoIP).

I have no affiliation with VoIP.ms whatsoever, but I have been using them for roughly four years and have no complaints.

[1] <https://voip.ms/>

[2] <https://wiki.voip.ms/article/Conference>

[3]

<https://freeswitch.org/confluence/display/FREESWITCH/Introduction#Introduction-WhatisFreeSWITCH?>

[4] <https://docs.fusionpbx.com/en/latest/>

Kevin M. Morenski, Florida

We use <https://www.gotomeeting.com/>.

Richard Young, New York

Yes, I've used and liked gotomeeting too.

Amy A. Breyer

www.voip.ms <<http://www.voip.ms/>> is great and low-cost, but requires some tech-savvy.

Matthew C. Chapin, California