

.jpg Attachments

Hi Everyone:

The new technology.. 'nough said.

I have clients who, when asked to send me a copy of a document will take a picture with their phone and email it to me. It usually comes thru as a .jpg. Also, it is usually sideways, small and of poor quality.

Is there some way to convert that, once received to a .pdf or other more text like format so it is more usable?

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Drag and drop it onto Adobe Acrobat and it will convert to PDF.

David Masters, Colorado

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Sure, but that won't de-skew or process the image to make it more legible. It would be nice to have something like CamScanner (which I use on my Android phone) to process existing images.

Michael A. Koenecke, Texas

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If it's low resolution, it's because they're sending it low resolution.

When sending the email, they should select actual size, which is a much larger file.

I use IrfanView (<http://www.irfanview.com>) to manipulate photos. It's easy to rotate and save them. It's free.

Mike Phillips, North Carolina

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Have your clients use an app like CamScanner that will convert/send the .jpg as a .pdf file which is easier to handle, so to speak.

If you have .jpg files, view them with the internal picture viewer and print using the "fit to page" setting using either a real printer or a virtual pdf printer.

Alternately, you may download MS OneNote (free) and import/ share/scan/print to the app which will allow you to OCR for free, etc. Not the greatest solution but one which may be quite viable for your purposes.

Cynthia Montoya, not a lawyer

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Uggggghhh... you just described one of my biggest client pet peeves!! I hate when clients do this. It's so bad for me that I now just explicitly tell them to "bring/send the actual document, NOT a picture of it"

Seth Combs, Kentucky

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I use Nitro PDF and when I get the JPG files I convert to PDF then OCR them. During the OCR process the image is de-skewed. Legibility issues may still be present, but that is usually due the pic quality.

Some clients are better than others. If the client cannot figure it out, then need to scan or fax. Some will go the local Staples, etc. and fax it.

Phil A. Taylor, Massachusetts

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On the Apple side, I use Scannable. It allows you to set whether you want a JPG or PDF, you can email as soon as you scan without having to go to another app, and it "fixes" the image you shoot with your camera (so it looks like it was scanned and not photographed, makes a cleaner image, deletes shadows, deskews, etc.)

Kristin Haugen, Minnesota

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I do the same as Phil, but with Adobe Acrobat.

If I get even a half-way decent picture of the document, it works fine.

Brian H. Cole, California

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And let's not forget that for multiple-page documents, there are sometimes one and sometimes two pages per photo, and an entire document may be 10+ different photos sent. I don't have an easy solution to that one, but I also use Irfanview to rotate and convert.

Cynthia V. Hall, Florida

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My biggest pet peeve too. I know explicitly tell them in bold letters to send a .pdf not a .jpeg.

Had one client do a .pdf of a .jpeg. After she had done a .jpeg of a .jpeg.

At this point if they do not follow instructions, I just tell them to resend it as a .pdf. I explain that a .jpeg of a document is not readable. I am not going to waste my time trying to convert it to something readable.

Elizabeth Pugliese, Maryland

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It is solved very easy when I make a PDF. A client sends me 10 JPG files being a 10-page document I just create a single 10 page PDF. IT is just as easy as making a one-page PDF. When I make the PDF (of after) it is easy to fix rotation, etc.

Phil A. Taylor

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Adobe had a scan to PDF app on Android

Lesley Hoenig, Michigan

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PaperPort will do it (Nuance product).

T. B. Patterson, Jr. ("Brownie"), South Carolina

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