

## No-Brand Printer Parts and Toner

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Hi All,

I need to replace the drum unit on my printer soon (Brother MFC-7860DW). I looked online and the price difference between the Brother brand and the non-brand units was at least \$50 (about \$90 vs. \$30 respectively). That's a pretty big difference, so I thought I'd ask:

Do any of you use non-brand printer parts? And, while we're at it, toner/ink? Have you found any difference in quality?

Thanks in advance!

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Look to see if there's a company that 'recharges' OEM drums. If you can find one, the drum is going to work better because it's made for that equipment and the price is lower because you're not buying a new drum every time - just filing with new toner.

AnnMichelle Hart, Washington

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I've heard anecdotal evidence that refilled toner cartridges are worth it for the cheaper cost. Unfortunately, my own experience is that they are not. I've tried them twice, and the first time, I had to run out to Office Depot at 9pm the night before something was due when the refilled cartridge declined to work at all. Fortunately, I found out it was useless just before OD closed rather than just after. The second one, from a different source (Cartridge World), worked, but didn't last very long. It was probably no cheaper per page than the OEM.

Anne Pohli, Texas

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It's kind of hit or miss (though more hits) with non-OEM toners. I say if it's cheap enough, go for it!

Dan X. Nguyen, California

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I try to research for more reputable or reliable off-brands, but have used them extensively on Brother equipment in the past.

Darrell G. Stewart, Texas

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[www.newegg.com](http://www.newegg.com)

Sincerely,

Dwayne Allen Thomas, New York

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The drum says change but will work for a lifetime. .. I used to use generic toner but sometimes it prints too light, so I went back to original. .

gilbert valdes alba, Florida

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I do. Don't make a difference to me.

Hieu Vu, California

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This is why I love Solosez - thank you all for your input, both on and offlist!

I'm going to try the non-brand toner and keep a brand one around as back-up. Still deciding on the drum. I'll do a little more digging there.

Thanks again guys.

Jessica Gorman, New York

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I've tried refilled cartridges from Cartridge World that never seem to do the job. Then I tried a refiller that was online and it worked well enough I'm going to try it on the office printer next,

John Davidson, Pennsylvania

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I just buy them off ebay. If the end product of my firm is on paper yeah I'd splurge and get nice paper and toner etc. But the end product of my firm is a settlement check so everyone gets cheap toner! They're just adjusters anyway if I ever need to print (mostly email and efax).

Joseph Dang, California

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I have successfully used non-brand toner a few times. However, I find that it takes too much of my time to identify the product that matches my printer on those websites. It's easy to click on Canon, which remembers my machine and displays the right items when I log in.

Patricia Kane Williams, New Jersey

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I use the OfficeMax brand for my Brother HL-5240. Haven't had any problems and it's significantly cheaper.

Russ Gray, Utah

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For things like drums, I've had better luck with OEM units. I've come to the conclusion that drums are replaced so rarely, that an extra few bucks amortized over the life of the part really isn't a big deal.

OTOH, I regularly use generic toner cartridges, and have generally had very good luck. I buy mine from [www.123inkjets.com](http://www.123inkjets.com) and/or [www.ldproducts.com](http://www.ldproducts.com). They are owned by the same company, but inexplicably sometimes they have different pricing. Good customer service. I once had a bad cartridge out of the box, and they expedited a new one to me along with a return shipping label. I've also had good luck with ink cartridges from [www.compandsave.com](http://www.compandsave.com).

HTH.

Scott Barer, California

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I've had similar experiences as Scott with inkjet toner cartridges. Had a bad one, they sent a replacement. I've been happy with [yourinkcenter.com](http://yourinkcenter.com).

Tim Ackermann

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I have had good results with ldproducts.com. Free shipping and quantity discounts.

Wendell Finner, Florida

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