

## Email to Fax Services – Recommendations?

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Hello list,

I'm looking into moving office space and am considering ditching the traditional fax machine and going with an email to fax system, like My Fax. Service is free for 30 days, then \$10 per month afterwards.

Bonus: no fax machine required, no fax line, can send from laptop, phone, or tablet.

Anyone have any experience with these programs (and if they actually work) and/or suggestions of comparable programs?

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I use efax and have had no problems, but I understand they can be difficult to deal with.

I rarely fax so it hasn't been an issue for me.

Bobby Lott

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I use ring central, I have used others in the past (at previous firms) but not sure what they are

And yes they work and work well 99% of the time

Erin M. Schmidt, Ohio

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I've been using myfax for nearly 2 years, without any issues. It's been working just right for me.

Best,  
Samuel Katz, New York

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I use TrustFax. I think I pay \$8.95/month, and it gives me a local fax number.

Samuel Saunders, New York

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## SoloSez Popular Threads, October 2013

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I've been using NextivaFax since 2010 and I have no complaints. I get the prepaid plan so it works out to \$60 for the year or something. I've never hit the page limit before, but I don't fax regularly. If you file court documents by fax all the time, maybe the limit will be a problem.

The only complaint I have is that there seems to be time lag on sending and receiving faxes. People tell me that my faxes arrive about 20 minutes after I send them off. Faxes people send me seem to arrive 20 minutes after they send it as well.

The good thing about electronic fax services generally is that you can fax anywhere you have your laptop and an Internet connection (e.g. wifi at McDonalds, starbucks, Mifi hotspot, etc). I also have a portable scanner that I carry with me at all times so I can literally scan a document the client gives me and fax it from anywhere. Most clients don't have a fax machine these days so I've been surprised to find that clients are impressed if I whip out the scanner, scan their document, and fax it off right in front of their eyes.

I'll be getting a Mifi hotspot in a week or so which means I can literally fax from anyplace in the US I can get a cell signal.

Slightly off topic, but getting a portable scanner was one of the best tech decisions I've made recently. Now I don't have to take documents when I meet a client at their home or office, etc and risk losing it.

Andy Chen, California

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List-Archive: <<http://mail.americanbar.org/scripts/wa.exe?LIST=SOLOSEZ>>

I like HelloFax.com because it integrates with all things Google. Priced about the same.

Ryan Wolfe

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I used RingCentral for a year and was disappointed in their service. There was a long delay to send/receive and many of the faxes I received were cut off when the number decided to work at all. Jumped ship to Nextiva and it has been all peaches and cream since, I am very happy now.

Michael A> Huerta, New York

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## SoloSez Popular Threads, October 2013

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I use myfax.com. I can't say that I like them, but for \$10 a month the service is OK...and not worth the hassle of switching. However, I promised myself that the next time they have a long-term outage (last time it was several days), I will make a change.

Scott I. Barer, California

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Same here have never had any issues with MyFax and have used them for four yrs

Joyce Ann Williams

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Try hellofax.com. It's been nothing but reliable for me (watch it gets hacked tonight), and they started a new service called hellosign for electronic document signing. These two services have taken the hassle out of signing engagement agreements and client documents. If you go over the limit, they warn you to upgrade your service.

Gianna Scatchell

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I've used efax since 2000. My only major problem? I was assigned a 305 area code (back then you couldn't choose) - and commenced service a right before the Florida hanging chad election. Needless to say, my Florida- based area code was jammed for a few days!

No issues since then

Carolyn Elefant, District of Columbia

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I use smartfax.com. \$6.95 per month. You have a choice of a toll-free number OR some number of fax pages per month. I average one two-page fax about every two to three months, so I picked the toll-free number, though toll-free anything seems to be becoming increasingly irrelevant these days.

Kevin W. Grierson, Virginia

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I've used Maxemail for about 5 years; never had a problem. I wouldn't ditch the fax line though, just have it forwarded to the number provided by your fax service. Much easier, if you want to switch fax providers or yours goes out of business, to just forward your fax line to a new number.

D.A. "Duke" Drouillard, Nebraska

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I don't use Maxemail but agree with Duke not to ditch the fax for reasons given by Duke. I do the same thing with Myfax. Have never had a problem with Myfax.

John J. Genova, New York

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Faxage. Haven't had fax line for 5 years.

John Page, Florida

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I started an account with RingCentral when I started my practice, but ultimately wound up getting a dedicated fax line as part of my office package. The plan with RingCentral was something like \$9.99/month for a huge amount of incoming/outgoing fax pages, and I really wasn't using it very much at all.

When I called to cancel, they offered a different "limited use" plan in an effort to retain me as a customer (I didn't even push hard for it). The "limited use" plan is \$9.99 a year, for 100 pages. Since I do very little faxing but wanted to keep the number as a "just in case" backup and for e-faxes, I bit. I don't see that particular plan advertised on their site, but it is available.

No complaints about the service itself, when I use it.

Dan Turner, Florida

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What portable scanner do you have I have a scan snap, for me not that portable. Perhaps I am a wimp. I would like something that worked with my I-pad.

Martha Jo Patterson

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For my solo practice, I concluded that \$10 was too expensive. I was in the market for a VOIP phone system, and I found one that incorporates e-faxing. RingCentral.com The plan I chose has two telephone sets and e-faxing for about \$55 per month. Compared to traditional landline phone service, I think this is a great deal. There are a few drawbacks to VOIP, such as being dependent on a strong and reliable Internet connection, and call quality sometimes suffers, but the inconveniences have not been severe enough for me to complain.

Carla L. Miller, Arkansas

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Interesting, last year due to a near consensus recommendation on solosez on this same topic, I went with Metrofax for \$7.95 a month (500 pages). Very easy to use, local number, faxes go right to your email. Annual price is even cheaper than monthly payments.

Jordan Beckett

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I have a Brother DS-600 sheetfed scanner. It was an Amazon daily deal a few months back and I had been looking at the Canon Scantini P215 for a while. The Ds-600 is normally \$140 (Scantini is \$290), but the Amazon daily deal had it down to \$59.99.

It works fine. It's about the length and diameter of a Quizno's footlong sandwich so it is quite easy to carry in a briefcase. The software is clunky, but the quality of the images is fine. Because it is a sheetfed scanner (versus a Scansnap that has a document feeder), you need to pay attention to how you insert the document you're scanning. Insert it crooked and you'll get a crooked image.

I should do a YouTube review of the DS-600...

Andy Chen

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For the little I did on the road, I bought a wand scanner. Saves to computer or micro SD.

Mitchell Goldstein

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I think I'm going on 6 years with MyFax, no problems here either.

Ann Vetter-Hansen, Washington

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